

### PSA Update:

The PSA has approximately 200 miles of water lines, 50 miles of gravity sewer lines, 25 miles of force main sewer line, 795 fire hydrants, 12 sewer pump stations, 12 water storage tanks, several wells and several water booster pump stations. The PSA's Water systems are as follows: Cana, Exit 1, Fancy Gap, Regional, Tower Road and Hillcrest Estates. The PSA's Sewer systems are as follows: Fancy Gap, Woodlawn, Gladeville/Cranberry, Hillsville and Loves. All of this is operated and maintained with a staff of 5 full time and 3 part time in field and 3 office staff employees.

- Total of 106 work orders in March 2022 (check pressure, check for leak, turn-off, turn-on, etc)
- Construction, Maintenance and Operations items completed –\*ATTACHED DAILY SHEETS
- Miss Utility Markings (0 emergency, 154 water and 41 sewer tickets)
- Office items completed-
  - Daily-customer service, deposits, review of payments, bills, invoices, scan checks, balance bank statements, close-out, etc.
  - Monthly-meter reading (office staff and field staff), print bills, print late-bills, prepare cut-off list, close-out, balance bank statements, etc.
  - Rate study-continue
  - Researching new cloud-based billing software

# March/April Updates

## Water Leaks Repaired

- Creekview Drive (PSA)
- Raspberry Road (BG)
- Douglas Way (BG)

## Sewer Leak/Overflow Repaired

- Carrollton Pike (BG)
- Crooked Creek Pump Station Site (PSA)

## Meters (BG)

- 288 Wood Lane
- 276 Deer Ridge Road
- Springwillow Dr
- 341 Oak Ridge Road
- 154 Sunshine Valley Lane
- 1347 Floyd Pike
- 7007 Double Cabin RD
- 3699 Hebron Road
- 4080 Glendale Road
- 4782 Glendale Road
- 209 Trapper Drive & Sewer connection
- 167 Beauty Shop Lane
- 6623 Coulson Church
- 1185 Gambetta Road (1" meter)

## Repairs

- Blow at the wastewater treatment plant (PSA)
- Jetted manhole on Carrollton Pike (PSA)
- Repair manhole on Airport Rd (PSA)
- Fire Hydrant on Holloway Drive (PSA)

## Samples

- 1<sup>st</sup> quarter samples
- 18 Bacteria Samples
- Cana System Nitrate/Nitrite